INTEGRATED HEALTH RESEARCH LLC
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YENISLEY MANSO PEREZ



Healthcare Operations Manager | Medical Billing and Patient Services

Registered Medical Assistant (RMA) | CPC | Licensed Massage Therapist (LMT)

Miami, Florida

PROFESSIONAL PROFILE

Healthcare professional and Certified Professional Coder with experience since 2022 in medical billing, patient service, care coordination and rehabilitation support, including general management roles in two healthcare organizations. Brings attention to detail, team coordination and consistent follow-up to daily operations, with transferable skills for clinical research site management and monitoring support at Integrated Health Research.

CORE COMPETENCIES

General management and workflow coordination; medical billing; patient and customer service; team communication; administrative record organization; attention to detail; prioritization and issue follow-up; rehabilitation service coordination.

PROFESSIONAL EXPERIENCE

Integrated Health Research LLC — 2025 - Present

General Manager | Billing, Patient Service and Clinical Support

- Manage daily administrative operations, coordinate team priorities and follow up on outstanding operational needs.
- Coordinate billing activities, patient service and communication among administrative and clinical personnel.
- Provide medical support and service coordination within assigned responsibilities, contributing to organized workflows and continuity of care.

Therapy Medical Rehabilitation — Jan 2024 - Dec 2025

General Manager | Billing and Rehabilitation Services Coordination

- Oversaw day-to-day office operations, staff coordination, billing activities and patient service.
- Coordinated rehabilitation services and patient follow-up while supporting clinical staff and addressing service concerns.

Gonzalez Rehab — Aug 2023 - Jan 2024

Billing Department | Patient Service and Rehabilitation Support

- Supported medical billing, patient communication and coordination of rehabilitation services.
- Assisted with daily patient flow, administrative follow-up and rehabilitation support within assigned duties.

Caritas — Aug 2022 - Apr 2023

Billing Department | Patient Service and Rehabilitation Support

- Supported billing operations, customer service and patient coordination in a healthcare setting.
- Assisted the care team with rehabilitation support and routine administrative follow-up.

PROFESSIONAL CREDENTIALS

Certified Professional Coder (CPC) | AAPC Member
Member ID 01886799 | Membership expiration April 2027

Registered Medical Assistant (RMA) | Registry No. 20220819114760
Healthcare Professionals Registry of the United States - Florida Registry of Medical Assistants
Issued August 18, 2022 | Certificate expiration March 6, 2027

Licensed Massage Therapist | Florida License No. MA103629
Florida Department of Health | License expiration August 31, 2027